

S W Chan Memorial College: Improve Network Management Through Professional Consultation



Professional Consultation Service

Advantages

- Find Out Existing Network Problems
- Give Suggestions to Improve
- Provide Perfect Network Planning
- Enhance Network Effectiveness

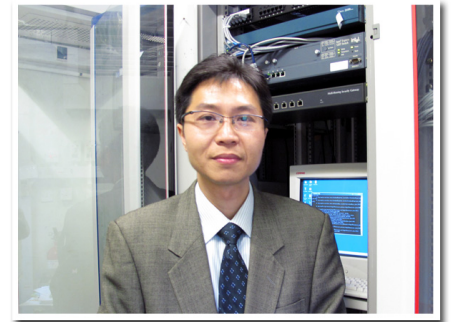
Since Christian Alliance S W Chan Memorial College was established, it has set an educational mission as enhancing students' wisdom. Indeed, the performances of students were outstanding as they gained eminent results in public examinations, which made parents praise. It also lived up to a great school ethos and maintained good discipline.

To foster elite students from new generation, the development of information technologies in education is indispensable. Since the establishment of S W Chan Memorial College, it has zealously developed campus network. Although the technologies were improved and the IT facilities were updated unceasingly, the school kept deploying new systems to keep abreast of times and maintain the IT systems in high level.

Challenge

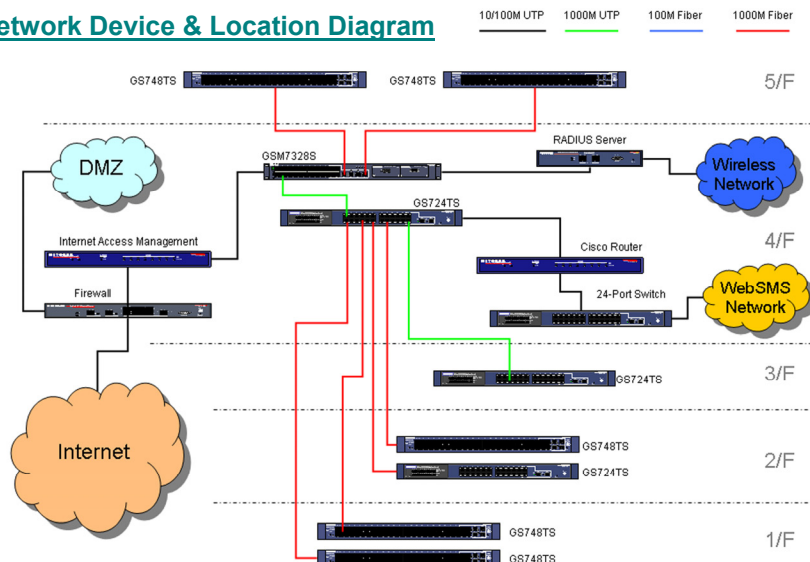
Under the rapid development of S W Chan Memorial College, the network demand has increased. For this few years, school has added various kinds of new IT systems, which complicated the campus network. Network management became the key factor for the effectiveness of IT in education. If network is not well managed, network jam would be easily occurred; it would seriously affect the campus system or even be difficult to merge to other new systems in the future.

In fact, S W Chan Memorial College has deployed many servers and upgraded some network equipments this few years, which affected the network performance. Besides, because of the staff movement, new technical staff might not entirely comprehend existing network structure. It obstructed them to manage the campus system and optimize the effectiveness of the network. To enhance network performance, improve its structure and management, the school seeks help from ICT professionals every year so as to check the campus network, seek network bugs and resolve it.



Mr. Ng, the Chairman of the Information Technology Committee said, "ICT has been responsible for constructing the campus network (including wireless and wired network), which let them have a good understanding of our network environment."

Network Device & Location Diagram



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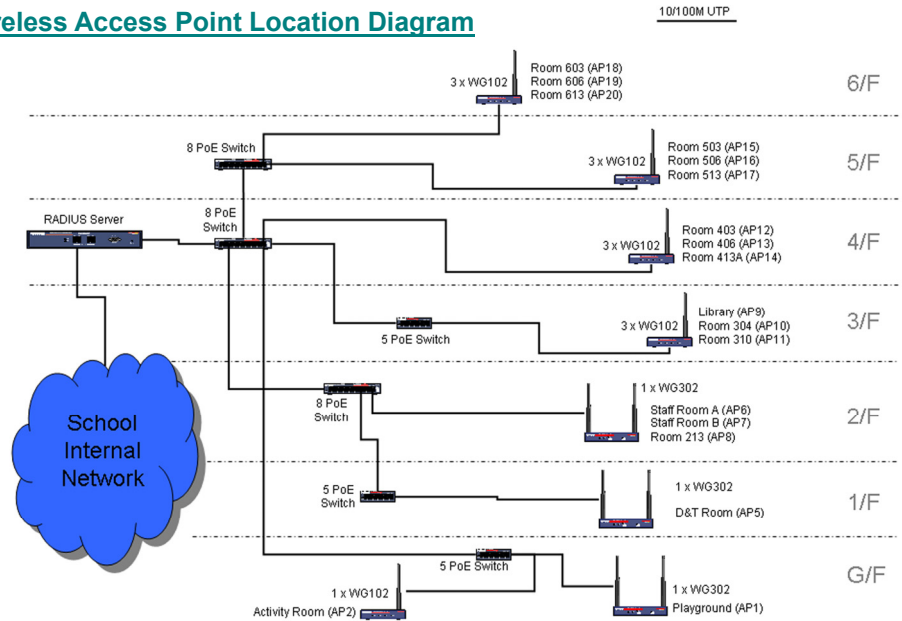
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Wireless Access Point Location Diagram



They also consider the scalability of existing system when adopting new system. Moreover, they provide us with satisfied pro-sale services.”

Solutions

ICT provides a professional IT consultation services for S W Chan Memorial College every year. We arranged engineers to provide 3 days on-site support.



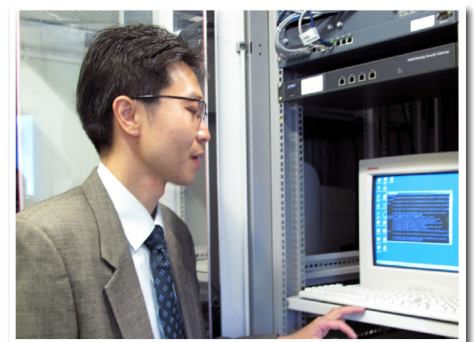
Firstly, we comprehensively checked the operation of campus network, including testing the network connection, checking IP range and domain controller etc. Moreover, our engineers provided detailed suggestions and records for school to improve the network operation, including network connection diagram, devices information and daily operation practice. It would be a great

reference for school if they upgrade the system in the future. Furthermore, our engineers helped them to place the servers orderly, replace the old cables and firewall, and also effectively re-constructed the network.

Benefits

Under the IT development, system update and staff movement, technical staff from school might not entirely grasp the campus network and gain the newly IT information. Therefore, professional consultation services definitely suited their needed.

We not only pointed out the existing network problems, but also shared the professional knowledge with school and provided a detailed solution for them to improve the problems. It definitely helped school enhance its network effectiveness.



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